

Facilities for People with Disabilities

- There is meter car-parking close to the practice
- After entering the front door there is an entrance area. A short flight of stairs is present (eight steps).
- The inside of the upper ground floor is on a single level with no steps or ramps at all

We also intended to improve access for patients with disabilities:

- Our reception desk is low to make it easier for users to speak to the receptionist
- External lights on and around the building to ensure safe access for all during the dark winter months, but especially for people with visual impairments
- The furniture inside the building has been arranged to allow easy passage
- The treatment room doors are easy to open (for people with physical disabilities)
- We have fitted high slip-resistance floor coverings throughout the building, partly to assist those who have difficulty walking
- The patient toilet is a fully disable compliant toilet
- Commonly used printed practice literature is available in a large-print format – eg the price list
- All other printed material and correspondence can be produced in large print on request
- All practice information has been made available on our website to provide easy access for those with visual or hearing impairment
- We have the facility to communicate by email and SMS text message rather than by telephone – which can make life easier for people with hearing impairments

If you are a patient and have any suggestions for further improvements that would help you, please contact us.